



THE SMART SOLUTION



Genka Trading Corporation

1800 E. Miraloma Ave #F

Placentia, CA 92870

Tel: 714-792-1923 Fax: 714-792-1968

Email: Customerservice@cenracing.com

CEN Racing Warranty Information

CEN Racing guarantees your new CEN Racing Product to be free from defects and workmanship for a period of 60 days from date of purchase. The date of purchase must be verified by the date on the sales receipt.

This warranty covers defects in materials and workmanship only. Problems that arise from normal wear, abuse, neglect, or any damage that arises as a result of improper use, incorrect fuel, overheating, long term neglect or damage from glow plugs are not covered by this warranty. The warranty also does not cover any problems resulting from crashes.

CEN Racing is not liable for any loss or damages resulting from the use or misuse of this product or any of the accessories or chemicals related to the use of this product.

If you have any problems with your CEN product and would like to make a warranty claim, please contact:

CEN Racing 714-792-1923, Email customerservice@cenracing.com

Office hours 9:00am-5pm PST, Mon-Fri.

If the customer service rep. directs you to send the defective items in make sure you include the following:

- A copy of your dated sales receipt
- A written description of all the problems your experiencing
- A day time phone number so we can reach you
- Full return address on letter inside the box. We do not ship to P.O. Boxes

Any items that are returned for warranty must be complete. For example if you are asked to send in an engine the engine must be complete and not missing any of the parts.

All items shipped to CEN Racing must be shipped prepaid. All C.O.D's will be refused. We recommend using the shippers tracking services. CEN Racing is not responsible for any articles shipped to CEN Racing lost in transit. Pack all items tightly so the items are not further damaged during shipping.

All warranty claims *are* taken care of as quickly as possible. This is usually with-in a week once we received the defective items. If you are calling to check the status of an item please have the name on the return label ready.

Send all items prepaid to:
CEN Repair
1800 E. Miraloma Ave #F
Placentia, CA 92870